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MAIL STOP RCE Commissioner for Patents U. S. Patent & Trademark Office	(571) 273-8300	

**FROM: Richard E. Campbell, Esq.
Reg. No. 34,790**

**RE: U. S. Patent Application No. 09/782,707
Title: WEB BASED HUMAN SERVICES CONFERENCING NETWORK
Filed: February 12, 2001
Inventors: Robin Ross Cooper et al.
Our Ref. No. 111792-005.UTL (Formerly VMATRIX.002A)**

Dear Sir/Madam:

Transmitted herewith for processing are the following documents:

- 1) Request for Continued Examination (RCE) Transmittal
(1 page + duplicate for fee processing); and
- 2) Response to Office Action (8 pages).